

Certificate TW13/10589, continued / 證書 TW13/10589, 續

Taiwan Teleservices & Technologies Co., Ltd.

台灣客服科技股份有限公司

SGS

ISO 10002:2018

Issue 7 / 版次 7

Sites / 場區

Taiwan Teleservices & Technologies Co., Ltd.

台灣客服科技股份有限公司

10F., No. 2, Lane 609, Sec. 5, Chongxin Rd., Sanchong Dist., New Taipei City, Taiwan, R.O.C.

241077 新北市三重區重新路五段 609 巷 2 號 10 樓

Provision of complaints handling service related to mobile telecommunication.

行動通信之抱怨處理服務

Taiwan Teleservices & Technologies Co., Ltd. North District Customer Service Center

台灣客服科技股份有限公司北區客服中心

10F., No. 2, Lane 609, Sec. 5, Chongxin Rd., Sanchong Dist., New Taipei City, Taiwan, R.O.C.

241077 新北市三重區重新路五段 609 巷 2 號 10 樓

Provision of complaints handling service related to mobile telecommunication.

行動通信之抱怨處理服務

Taiwan Teleservices & Technologies Co., Ltd. Central District Customer Service Center

台灣客服科技股份有限公司中區客服中心

12F., No. 236, Sec. 2, Wuquan W. Rd., Nantun Dist., Taichung City, Taiwan, R.O.C.

408357 台中市南屯區五權西路二段 236 號 12 樓

Provision of complaints handling service related to mobile telecommunication.

行動通信之抱怨處理服務

Taiwan Teleservices & Technologies Co., Ltd. Southern District Customer Service Center

台灣客服科技股份有限公司南區客服中心

8F., No. 300, Bo'ai 1st Rd., Sanmin Dist., Kaohsiung City, Taiwan, R.O.C.

807372 高雄市三民區博愛一路 300 號 8 樓

Provision of complaints handling service related to mobile telecommunication.

行動通信之抱怨處理服務



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Certificate TW13/10589 / 證書 TW13/10589

The management system of / 下述組織

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Taiwan Teleservices & Technologies Co., Ltd.

台灣客服科技股份有限公司

10F., No. 2, Lane 609, Sec. 5, Chongxin Rd., Sanchong Dist., New Taipei City, Taiwan, R.O.C.
241077 新北市三重區重新路五段 609 巷 2 號 10 樓

has been assessed and certified as meeting the requirements of
的管理系統已經過審核，並被證明符合下述要求

ISO 10002:2018

For the following activities / 所涵蓋的活動範圍

Provision of complaints handling service related to mobile telecommunication.

行動通信之抱怨處理服務

This certificate is valid from 30 September 2025 until 05 August 2028 and remains valid subject to satisfactory surveillance audits.

此證書的有效期自 2025 年 09 月 30 日 至 2028 年 08 月 05 日 且其有效性應繫於持續符合的定期稽核

Issue 7. Certified since 05 August 2013

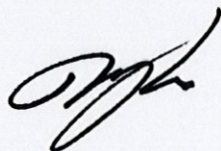
版次 7 原始註冊日期 2013 年 08 月 05 日

Certified activities performed by additional sites are listed on subsequent pages.

其它場區/合法實體之驗證活動於後續頁上列出

Last certificate expiry date 05 August 2025 / 前證書到期日 2025 年 08 月 05 日

Recertification audit date 11 August 2025 / 重新驗證稽核日期 2025 年 08 月 11 日



Authorised by / 簽署

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