

Certificate TW13/10589

**SGS**

The management system of

# Taiwan Teleservices & Technologies Co., Ltd.

10F., No. 2, Lane 609, Sec. 5, Chongxin Rd., Sanzhong Dist., New Taipei City, Taiwan, R.O.C.

has been assessed and certified as meeting the requirements of  
**ISO 10002:2018**

For the following activities

Provision of complaints handling service related to mobile telecommunication.

This certificate is valid from 05 August 2022 until 05 August 2025 and remains valid subject to satisfactory surveillance audits.

Issue 6. Certified since 05 August 2013

Certified activities performed by additional sites are listed on subsequent pages.



Authorised by  
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Certificate TW13/10589, continued

# Taiwan Teleservices & Technologies Co., Ltd.



ISO 10002:2018

Issue 6
<b>Sites</b>
Taiwan Teleservices & Technologies Co., Ltd. 10F., No. 2, Lane 609, Sec. 5, Chongxin Rd., Sanchong Dist., New Taipei City, Taiwan, R.O.C.  Provision of complaints handling service related to mobile telecommunication.
Taiwan Teleservices & Technologies Co., Ltd. Central District Customer Service Center 12F., No. 236, Sec. 2, Wuquan W. Rd., Nantun Dist., Taichung City, Taiwan, R.O.C.  Provision of complaints handling service related to mobile telecommunication.
Taiwan Teleservices & Technologies Co., Ltd. Southern District Customer Service Center 8F., No. 300, Bo'ai 1st Rd., Sanmin Dist., Kaohsiung City, Taiwan, R.O.C.  Provision of complaints handling service related to mobile telecommunication.



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