

## Physical Climate Risk Adaptation

The risk assessment and plan to adapt to physical climate risks cover 100% of our existing operations. The calculation is as follows:

Percentage of total revenues = (Revenues from telecom rooms and base stations that can adapt to typhoon risks in 2021)/ (Total revenues from all of our telecom rooms and base stations in 2021)= NT\$ 64,012mn / NT\$ 64,012mn =100%.

The risk assessment and plan to adapt to physical climate risks cover 100% of our new operations. The calculation is as follows:

Percentage of new operations = Number of new telecom rooms and base stations (including planning, under construction, and completed construction) for adapting to typhoon risks / Total Number of all the new telecom rooms and base stations = 1,193 / 1,193 = 100%.

The plan includes two targets to implement relevant adaptation measures in a timeframe that aligns with our overall ESG strategy “Zetta Connected” , which is within 5-10 years range for existing operations. However, we understand that physical risks have long-term effects, so we will continue to achieve these two goals after 10 years; namely, to continue the resilient infrastructure plan of telecom rooms and base stations, and to maintain 100% of TWM's key infrastructure are with cross-district backup equipment. We carry out annual progress check for each target to monitor our performance:

Target 1. TWM's telecom rooms and base stations are built with 100% resilient infrastructure by 2030, and to continue this plan after 10 years

2021 performance: Target for 2021 was achieved. Our telecom rooms and base stations were all built with 100% resilient infrastructure.

2022 plan: We will keep carrying out routine maintenance to ensure the resilience of our telecom infrastructure.

Target 2. 100% of TWM's key infrastructure are with cross-district backup equipment by 2030, and to continue this plan after 10 years



2021 performance: Target for 2021 was achieved. To provide high-speed internet service, we added 10 more areas of double backup shelter cycle Hubs, and finally added 12.

2022 plan: We are planning to carry out Hub expansion to 40, paired with existing Hubs, to provide backup for base stations.