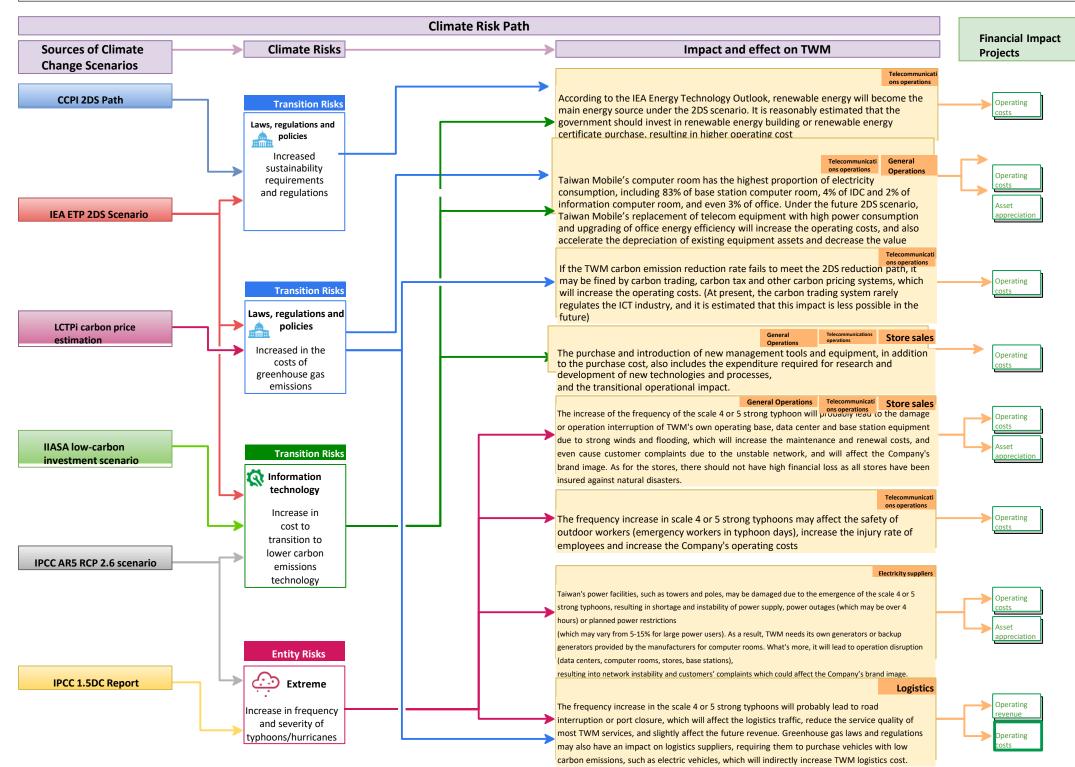
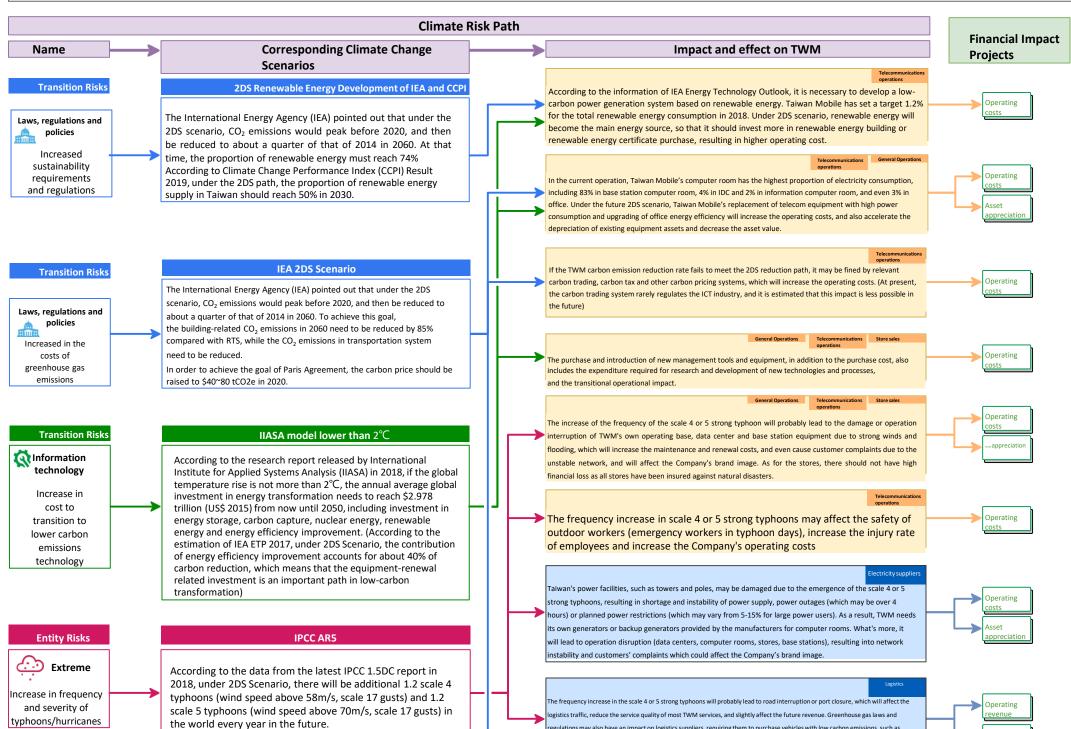
2DS Scenario (Correspond to RCP2.6)



2DS Scenario (Correspond to RCP2.6)

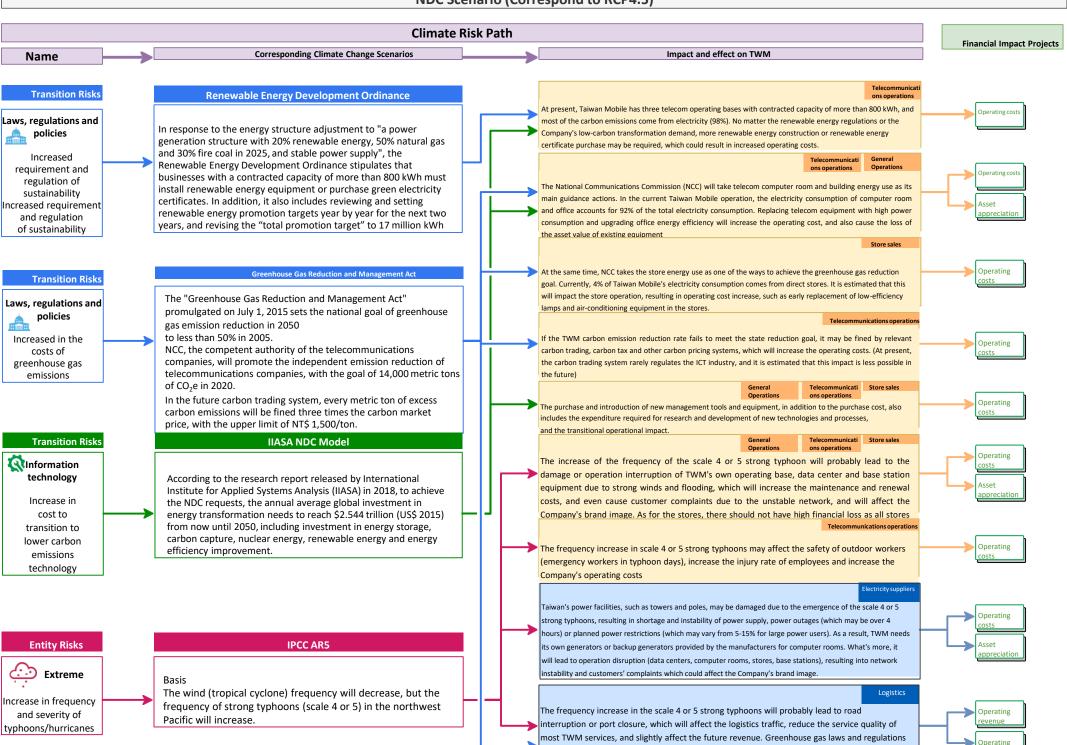


egulations may also have an impact on logistics suppliers, requiring them to purchase vehicles with low carbon emissions, such as

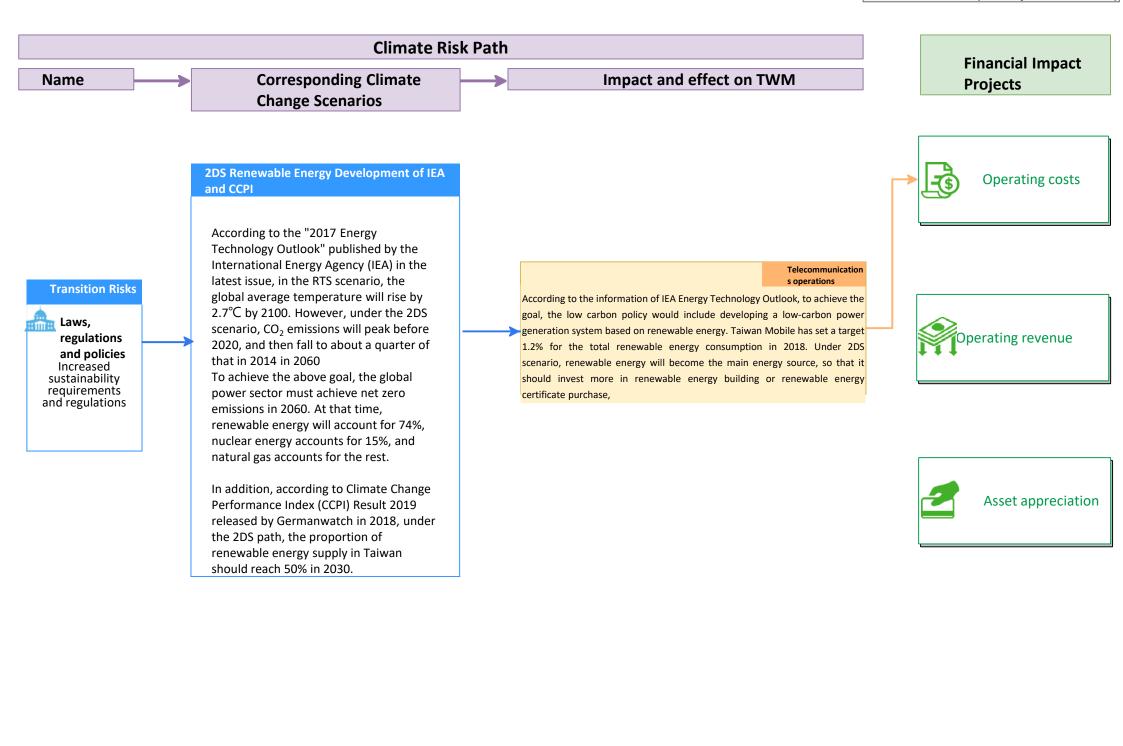
electric vehicles, which will indirectly increase TWM logistics cost.

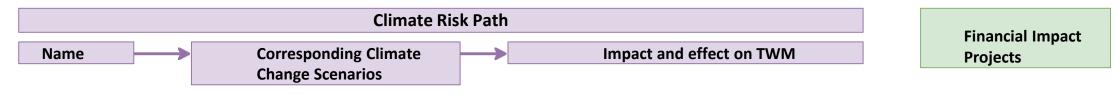
)nerating





may also have an impact on logistics suppliers, requiring them to purchase vehicles with low carbon emissions, such as electric vehicles, which will indirectly increase TWM logistics cost.





Renewable Energy

Transition Risks

regulations

and policies

Increased

sustainability

requirements

and regulations

Laws,

In April, 2017, the Ministry of Economic Affairs issued the "Energy Development Program (approved version)", pointing out that in order to meet the Greenhouse Gas Reduction and Management Act and other related norms, it is necessary to conform to the energy transformation wave. According to the Energy Policy Report of the Executive Yuan in May 2018, the mediumand long-term energy ratio is "a power generation structure with 20% renewable energy, 50% natural gas and 30% fire coal in 2025, and stable power supply". In response to the above-mentioned energy structure adjustment, in the "Renewable Energy Development Ordinance" amended by the Legislative Yuan, there is a relevant provision that businesses with a contracted capacity of more than 800 kWh must install renewable energy equipment or purchase green electricity certificates. In addition, according to the "General Notes on the Revised Draft of Renewable Energy Development Ordinance" issued by the Energy Bureau of the Ministry of Economic Affairs, the renewable energy promotion targets for the next two years will be reviewed and set year by year within 20 years from the implementation date of the ordinance, and the total promotion targets will be revised to more than 17 million kWh.

Telecommunica tions operations

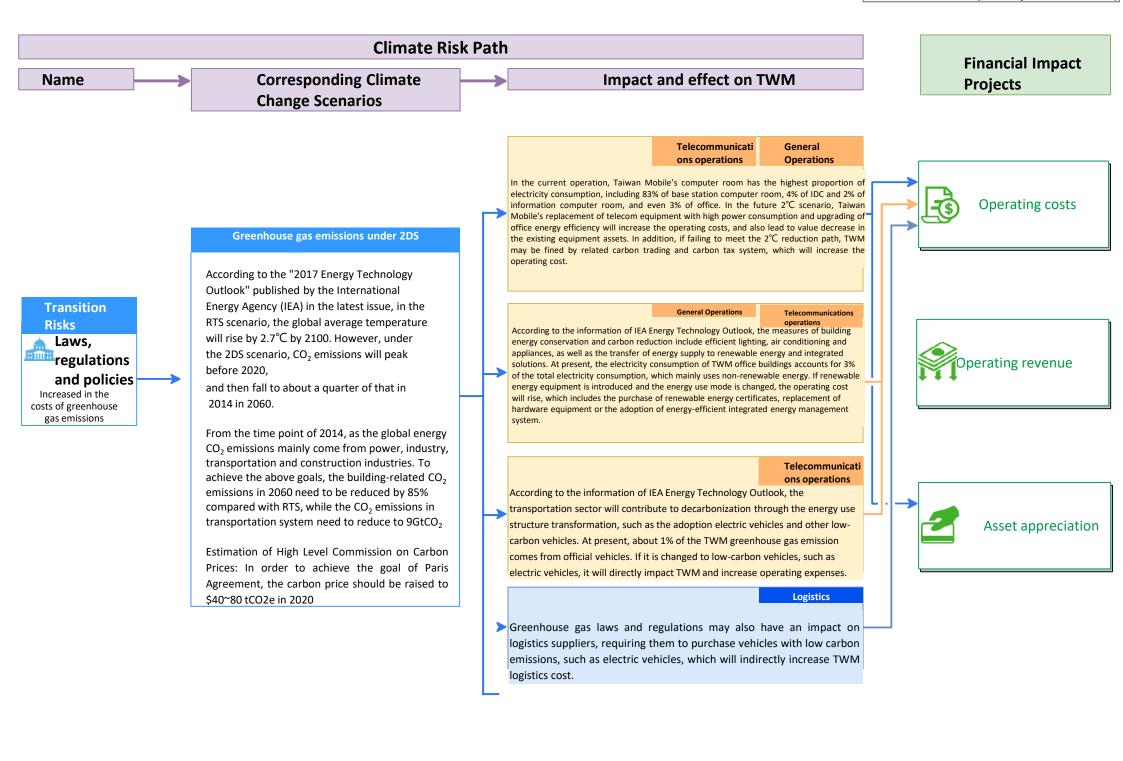
Under the Renewable Energy Development Ordinance, Taiwan Mobile currently has three telecom operating bases with contracted capacity of more than 800 kWh, which may lead to additional expenses for building additional renewable energy generating devices or purchasing and purchasing renewable energy certificates according to regulations

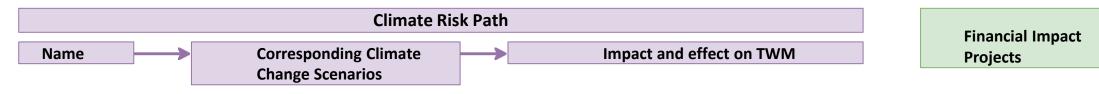
Opera

Operating revenue

Operating costs







Greenhouse Gas

According to the "Greenhouse Gas Reduction and Management Act" promulgated on July 1, 2015:

1. Article 4 specifies the 2050 goal of reducing the greenhouse gas emissions to less than 50% of 2005.

2. According to Article 9, the central competent authority of the target industry shall formulate the action plan for greenhouse gas emission control of its subordinate departments. The content of its action plan must include the greenhouse gas emission control target of this sector. Therefore, by consulting the approved version of the "Greenhouse Gas Emission Control Action Plan (Phase I) of the Residential and Commercial Sector" published by the Ministry of the Interior in September 2018, which also covers the telecommunications industry, the emission control target of the residential and commercial sector is to reduce the emissions by 2.5% from the base year

3. According to the action plan listed in the above-mentioned approved version, the National Communication Commission, the competent authority of the telecommunication companies, needs to instruct the telecommunication companies to independently reduce carbon, with the 2020 goal of reducing CO₂e by 14,000 metric tons

4. The carbon emission trading system is planned and implemented. In the future, if the greenhouse gas emissions exceed the approved quota, the excess amount can be deducted and offset through carbon trading, and a fine of three times the market price of carbon per metric ton will be imposed, with the upper limit of NT\$1,500/ton ommunications 0

The National Communications Commission will take the replacement of telecommunication equipment, power supply and air-conditioning equipment in the telecommunication computer rooms as the main instruction action, and the improvement of office energy efficiency as the auxiliary instruction action. In the current operation, Taiwan Mobile's computer room has the highest proportion of electricity consumption, including 83% of base station computer room, 4% of IDC and 2% of information computer room, and even 3% of office. As such, the replacement of telecom equipment with high power consumption and upgrading of office energy efficiency will increase the operating costs, and also lead to value decrease in the existing equipment assets. In addition, if failing to meet the EPA's reduction plan, TWM may be fined by subsequent carbon trading system, which will increase the operating cost

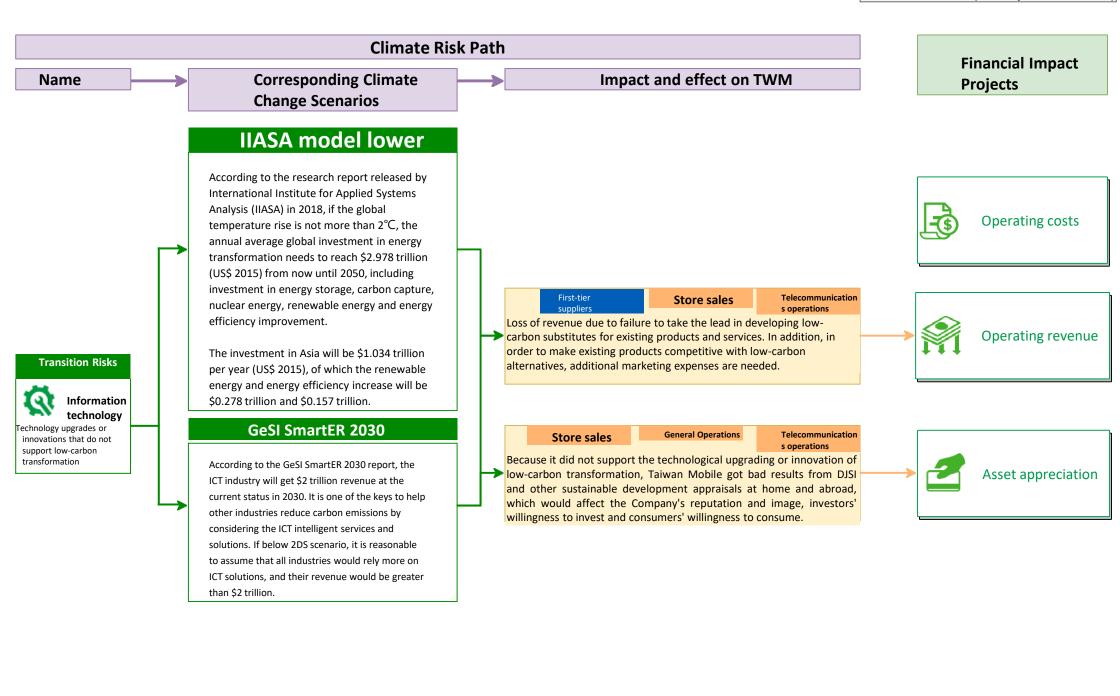
Store sales

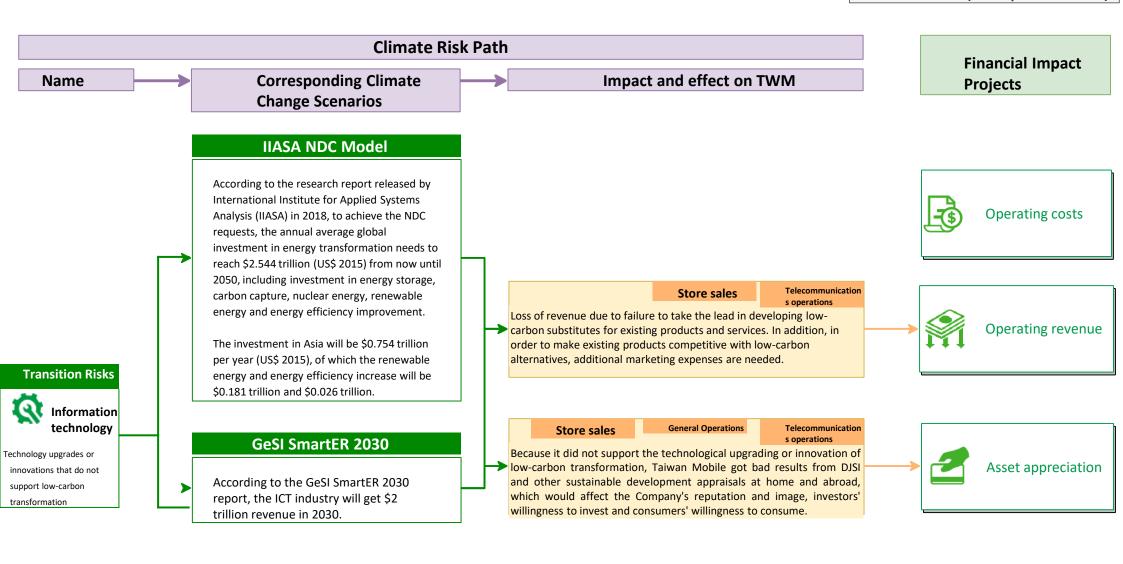
At the same time, NCC takes the management of store energy use as one of the ways to achieve the greenhouse gas reduction goal, and focus on improving energy use efficiency. Currently, 4% of Taiwan Mobile's electricity consumption comes from direct stores. It is estimated that this will impact the store operation, resulting in operating cost increase, such as early replacement of low-efficiency lamps and air-conditioning equipment in the stores. Operating revenue

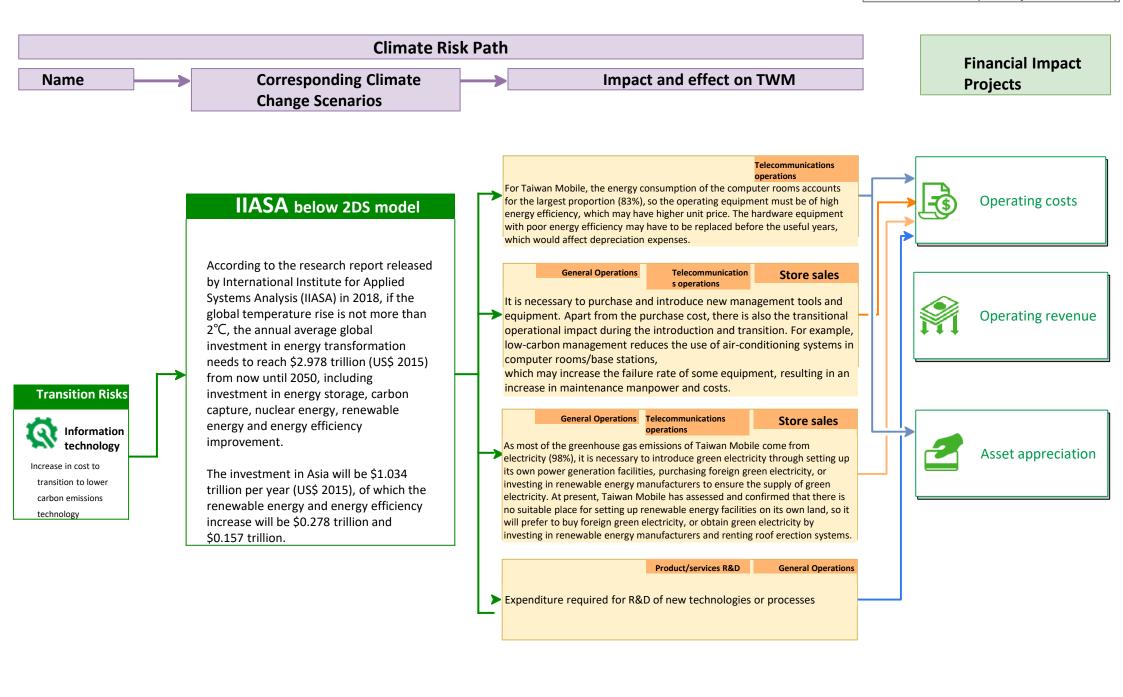
Operating costs

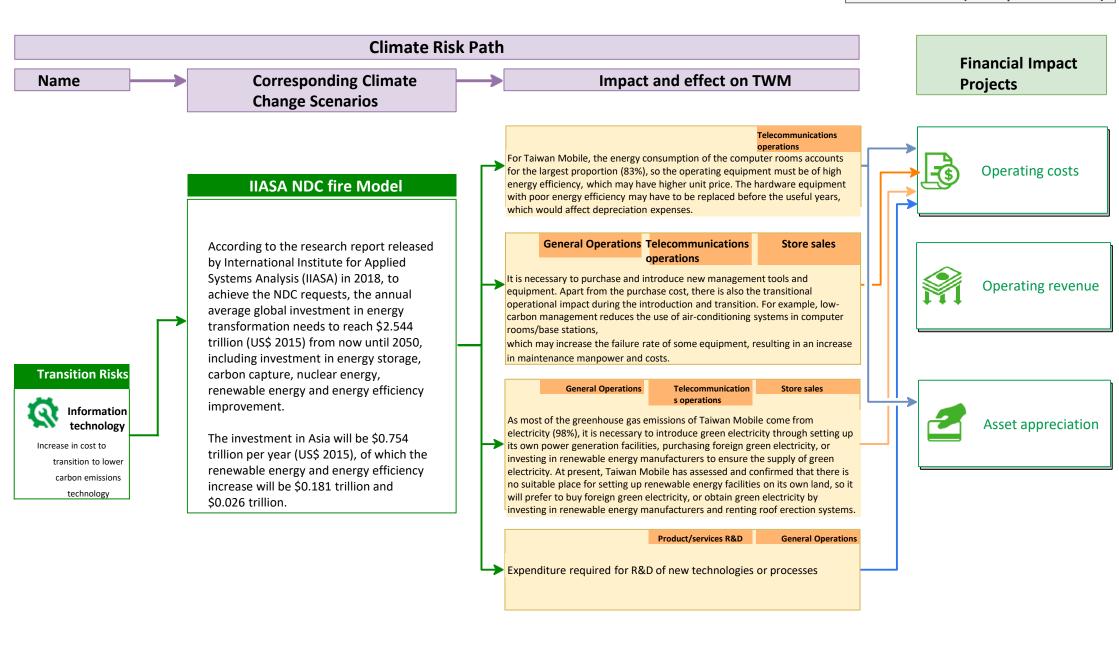


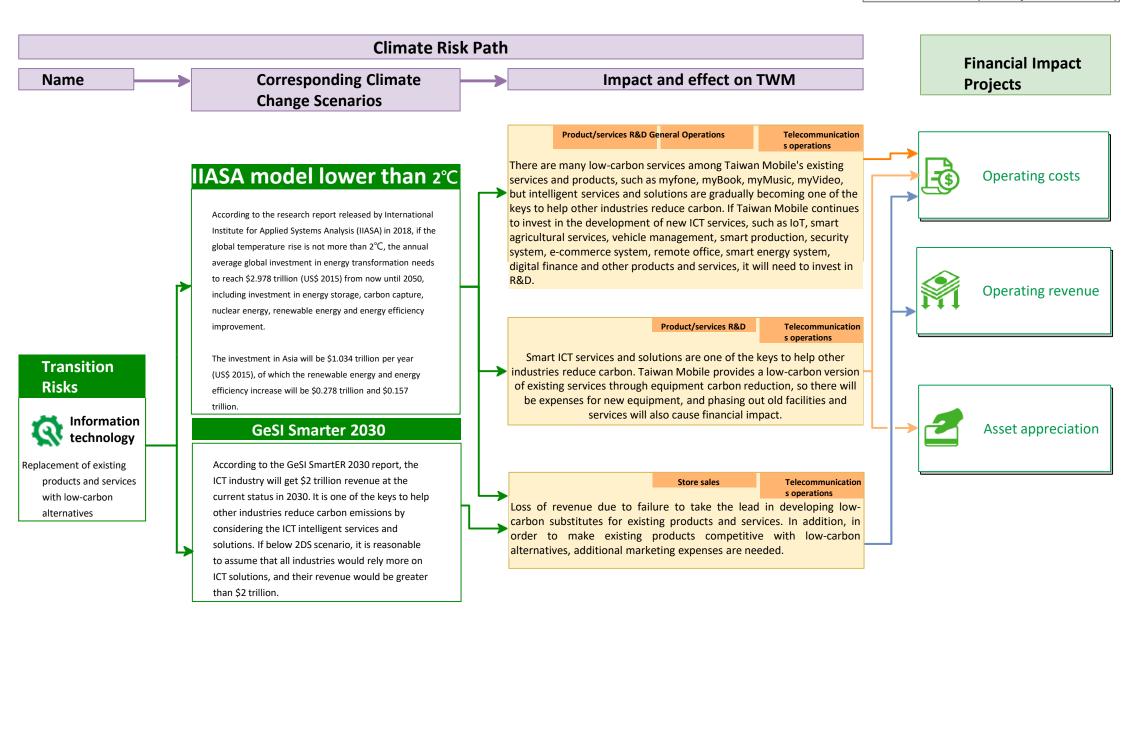
Transition Risks Laws, regulations and policies Increased in the costs of greenhouse gas emissions

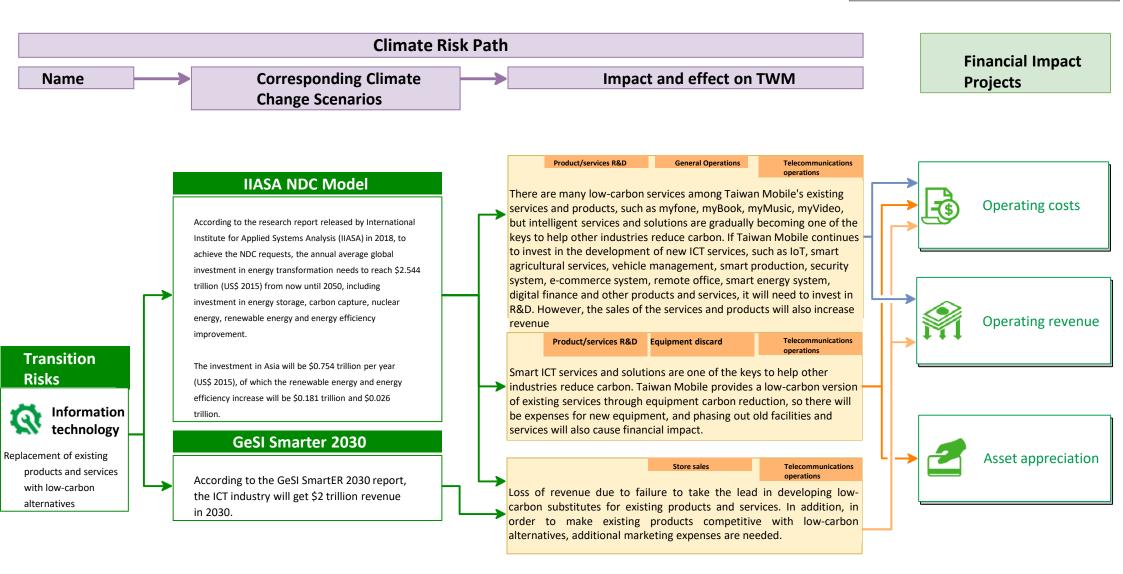


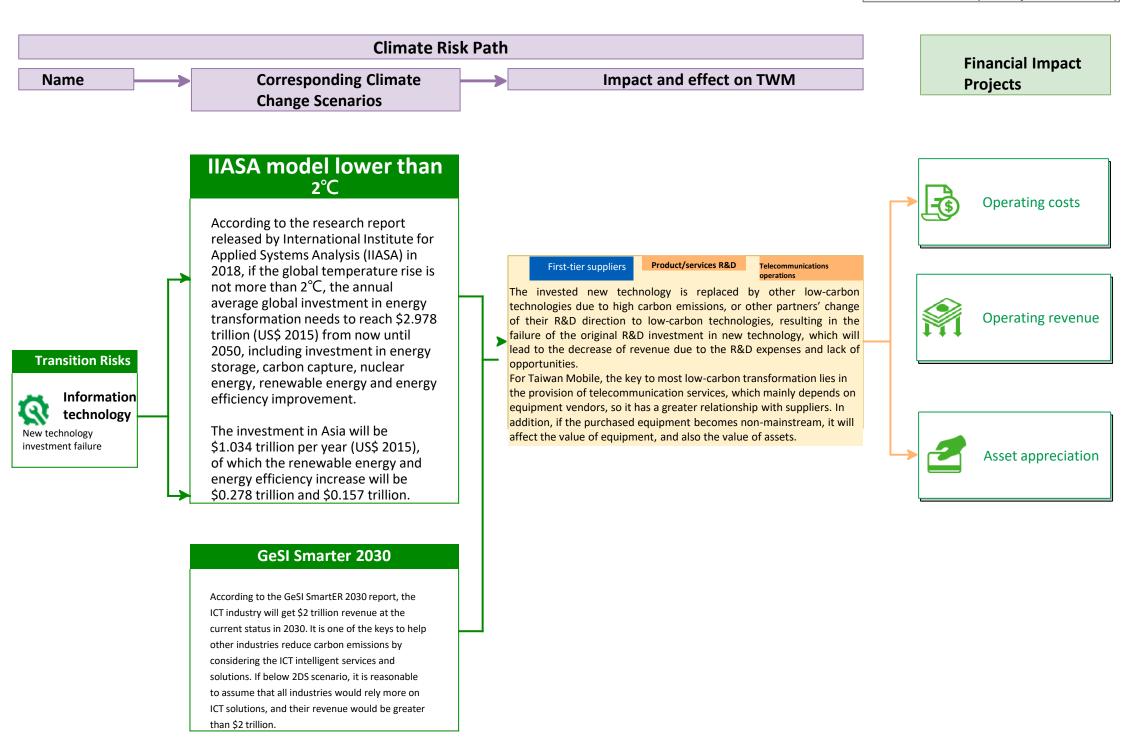


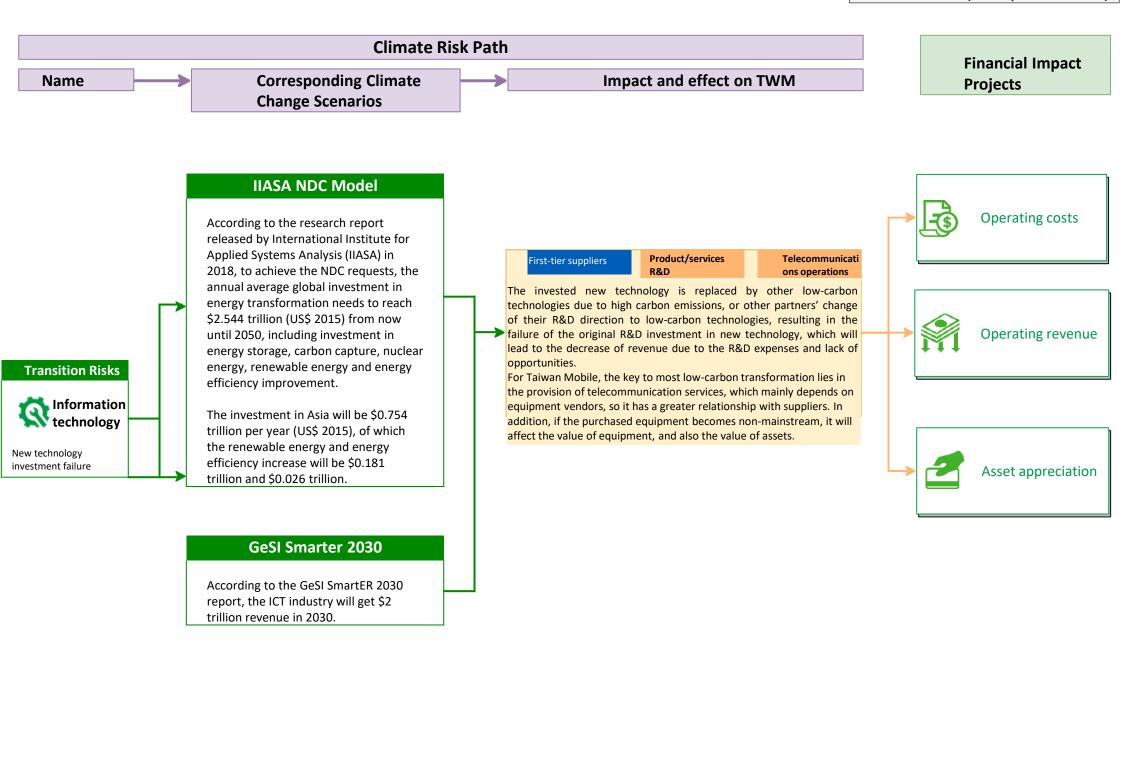


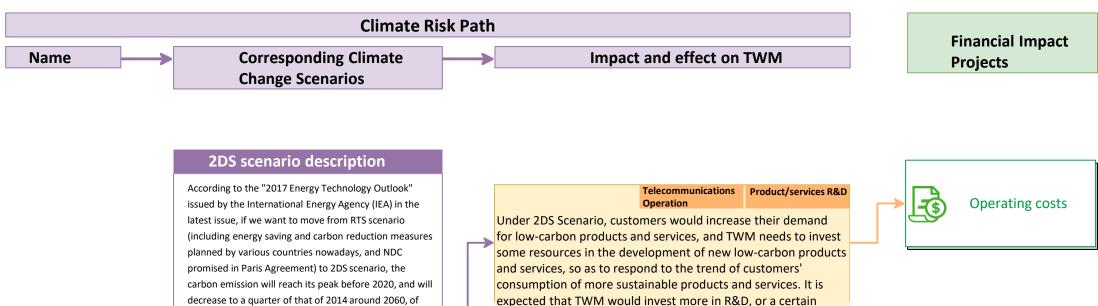












Transition **Risks**

Market 囲 Changing customer behavior

which the carbon reduction contribution from energy efficiency improvement will account for about 40%.

According to Nielsen's survey, in 2015 (after the Paris Agreement), 66% of consumers are willing to pay more for sustainable products (lower impact on the environment, including low-carbon footprint), which is 11 percentage points higher than 55% in 2014. Although this market survey focuses on general consumer goods, it can clearly indicate that consumers will change their purchasing behavior. It is reasonable to assume that the proportion of consumers who are willing to pay more for lower impact products in the future under the 2DS scenario would be at least 66%

According to Nielsen's survey, in 2018, 75% of American young people (21-24 years old) firmly believe that they will change their consumption behavior to reduce the impact on the environment, and it is reasonably assumed that the proportion of

young people who will change their consumption behavior in the future under 2DS scenario will reach at least 75%.

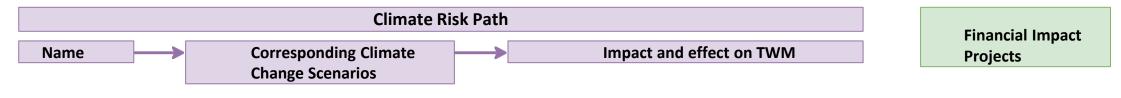
expected that TWM would invest more in R&D, or a certain amount to purchase/replace low-carbon equipment, so as to reduce the carbon emissions of its own telecommunications services.

Telecommunications operations

After the Paris Agreement in 2015, consumers are more inclined to use lowcarbon products or services, and change their purchasing behavior. Some customers may be lost because the products and services provided by Taiwan Mobile are not low in carbon. For the telecom services, as Taiwan Mobile has lower environmental impact and low carbon emissions compared with the current peers, there would be less loss of these customers. Instead, the revenue may increase because the low-carbon operation is favored by consumers. For TWM's online services, as they are relatively low-carbon in nature, there should be no change in purchasing behavior, with little impact on revenue.









behavior

INDC scenario description

According to the "2017 Energy Technology Outlook" issued by the International Energy Agency (IEA) in the latest issue, under the RTS scenario (including the energy saving and carbon reduction measures planned by various countries today, and the NDC promised in the Paris Agreement), the global carbon emissions will peak around 2050, and will be about 16% higher than that in 2014 by 2060. The average global temperature will rise by 2.7°C by 2100, and it will continue to rise and not be able to stabilize.

According to Nielsen's survey, in 2015 (after the Paris Agreement), <u>66%</u> of consumers are willing to pay more for sustainable products (lower impact on the environment, including low-carbon footprint), which is 11 percentage points higher than 55% in 2014. Although this market survey focuses on general consumer goods, it can clearly indicate that consumers will change their purchasing behavior. It is reasonable to assume that under the future **INDC** Scenario, consumers would have deeper feeling on the intensified loss caused by climate change and the percentage of consumers who are willing to pay more for lower impact products in the future would be higher than 66% in the 2015 survey.

According to Nielsen's survey, in 2018, 75% of American young people (21-24 years old) firmly believe that they will change their consumption behavior to reduce the impact on the environment,

and it is reasonably assumed that under the future **INDC** Scenario, consumers would have deeper feeling on the intensified loss caused by climate change and the percentage of young consumers who are willing to change their purchasing behavior would be higher than 75%

Telecommunications Operation Product/services R&D

Under NDC Scenario, customers would greatly increase their demand for low-carbon products and services, and TWM needs to invest a great deal of resources in the development of new low-carbon products and services, so as to respond to the trend of customers' consumption of more sustainable products and services. It is expected that TWM would invest more in R&D, or a large amount to purchase/replace low-carbon equipment, so as to reduce the carbon emissions of its own telecommunications services.

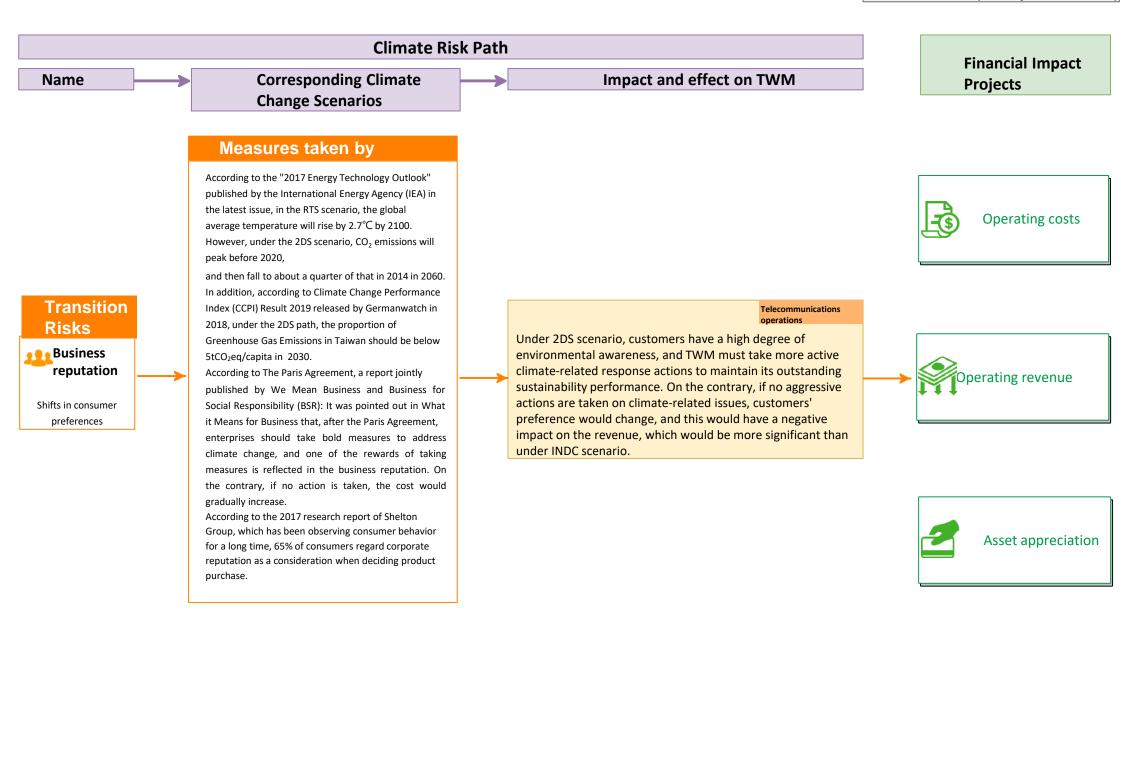


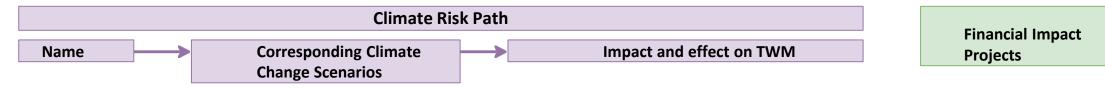


Telecommunications

Operations
Under NDC scenario, consumers feel the intensified impact of climate change, prefer to use low-carbon products or services, and change their purchasing behavior. Some customers may be lost because the products and services provided by Taiwan Mobile are not low in carbon. For the telecom services, as Taiwan Mobile has lower environmental impact and low carbon emissions compared with the current peers, there would be less loss of these customers. Instead, the revenue may increase because the low-carbon operation is favored by consumers. For TWM's online services, as they are relatively low-carbon in nature, there should be no change in purchasing behavior, with little impact on revenue.







Enterprise GHG reduction performance

Transition

reputation

Risks

11 Business

Shifts in consumer

preferences

According to Greenhouse Gas Reduction and Management Act, INDC's goal is to "reduce the greenhouse gas emissions in 2050 to less than 50% of the 2005 level", while the phase I goal is to "reduce the greenhouse gas emissions in 2020 by 2% compared with the 2005 level". Under this scenario, six sectors, including telecom industry, will be promoted to implement the greenhouse gas emission control action plan, and enterprises will be led by their competent authorities to achieve the reduction target. According to previous research (Juan PineiroChousa et al., 2017), it is pointed out that the transparent disclosure of environmental management and its performance results will effectively slow down the business reputation risk, showing that there is a high correlation between environmental performance and business reputation.

According to the 2017 research report of Shelton Group, which has been observing consumer behavior for a long time,

65% of consumers regard corporate reputation as a consideration when deciding product purchase.

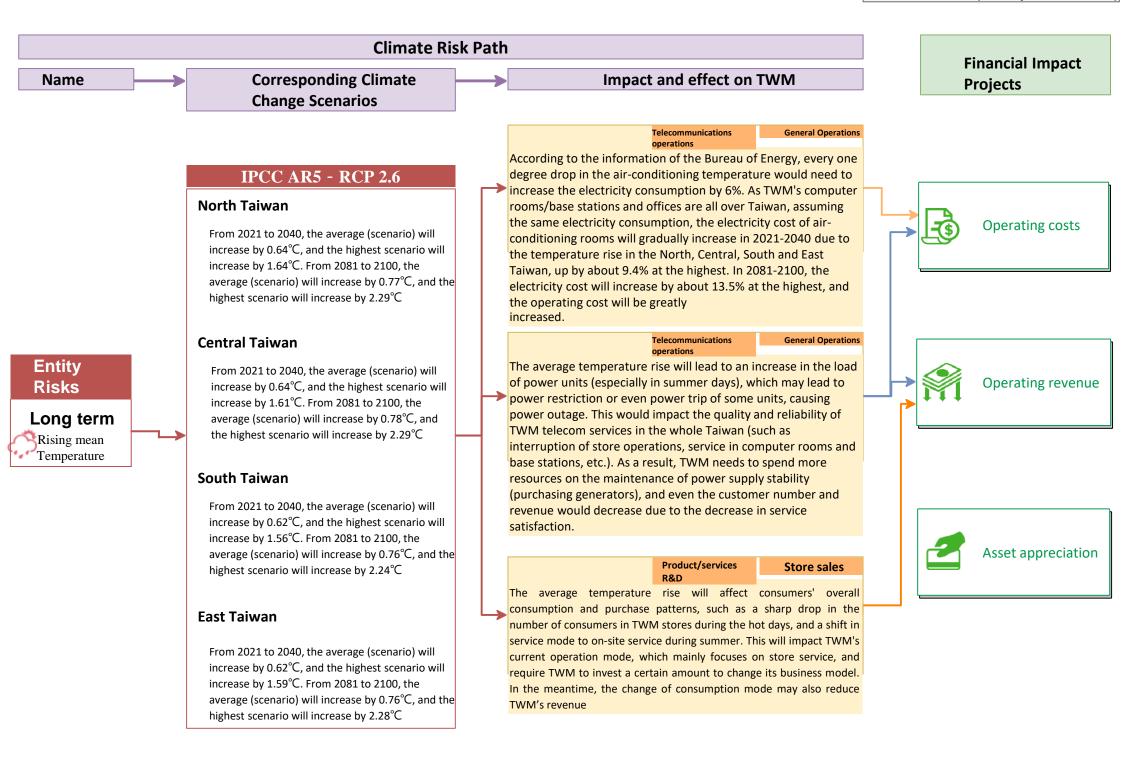
Operating costs

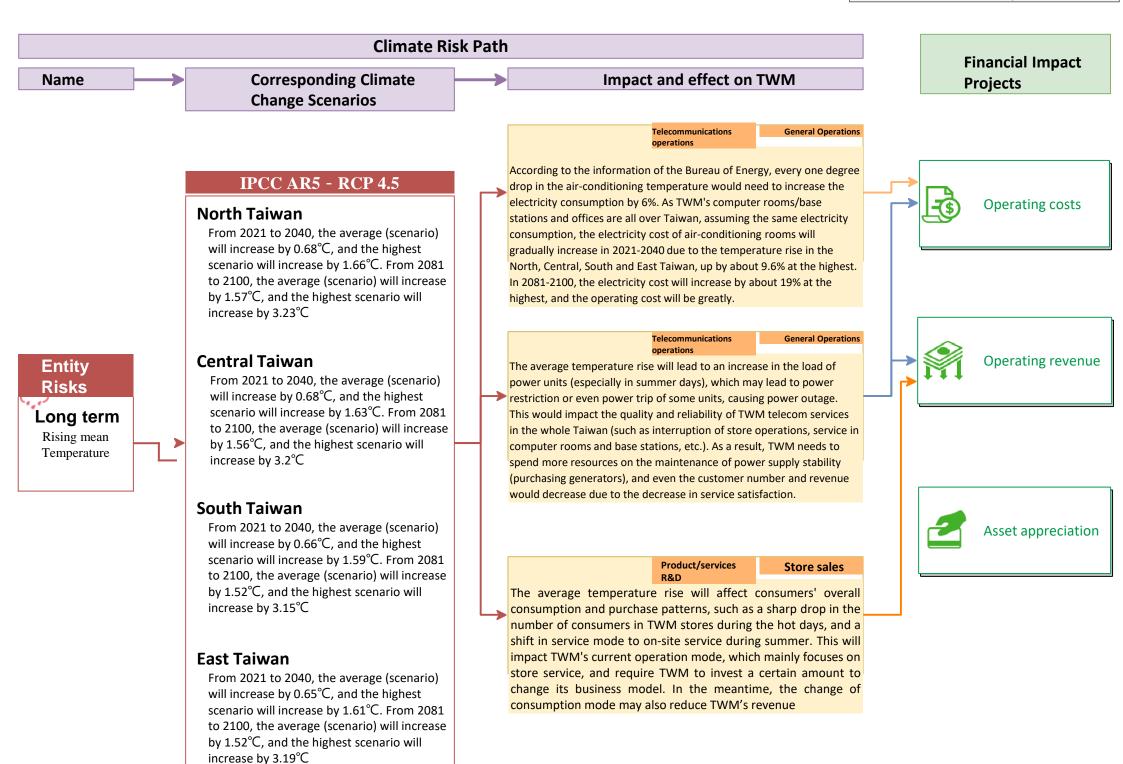
Telecommunications operations

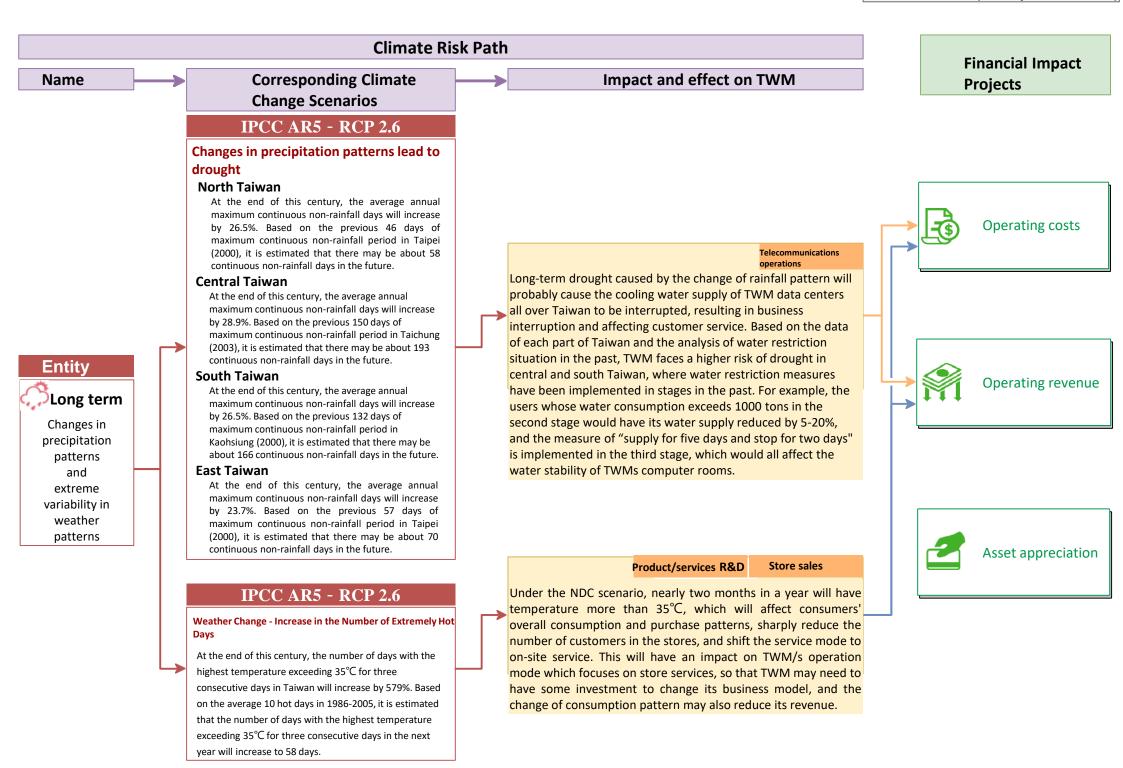
The environmental performance of enterprises, including climaterelated performance, has a positive correlation with enterprise evaluation, which could affect customers' consumption decisions. Taiwan Mobile's current sustainability performance has maintained excellent results according to relevant sustainability appraisal or awards at home and abroad, and it is supervised by external sustainability-related NGOs. If TWM has bad climate-related performance results, it will lead to negative brand reputation, which may change customers' consumption preferences, and negatively impact the revenue

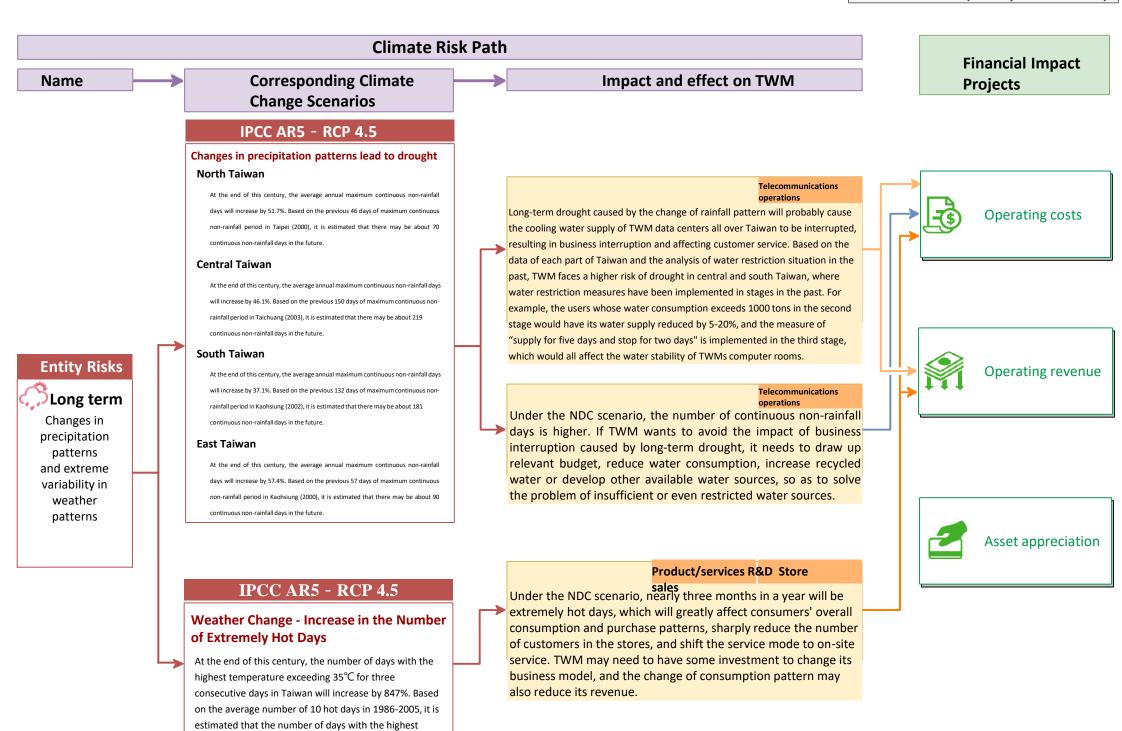






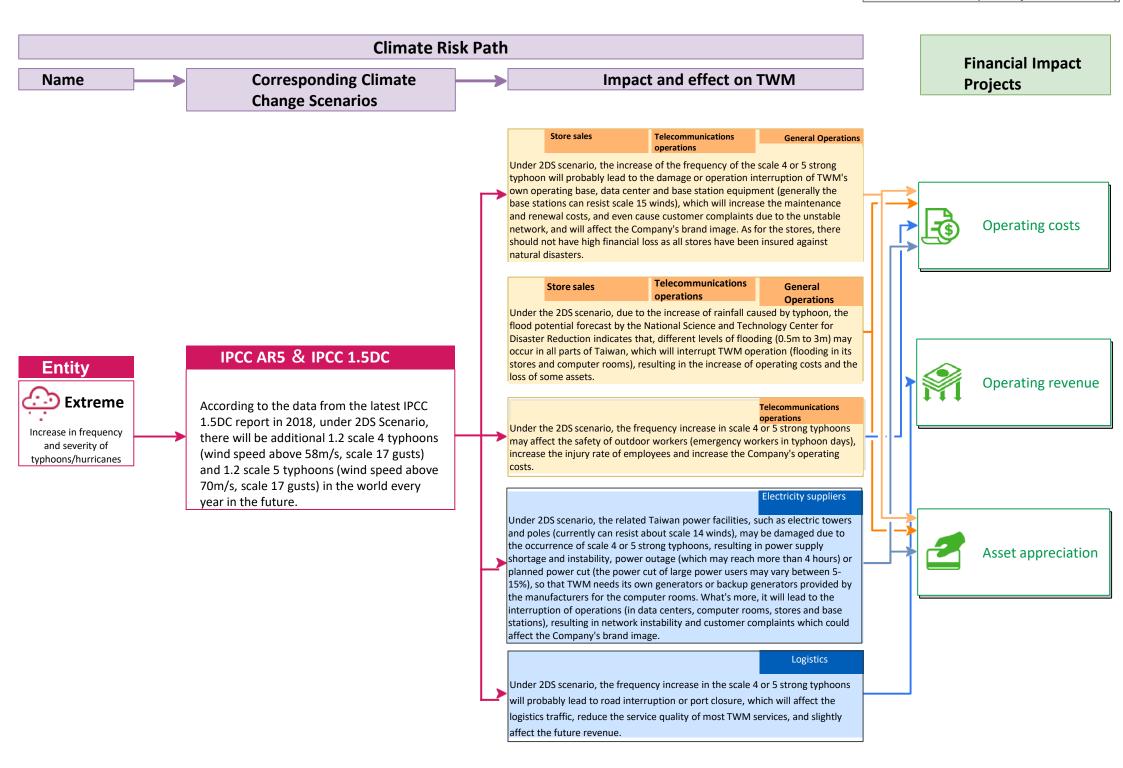


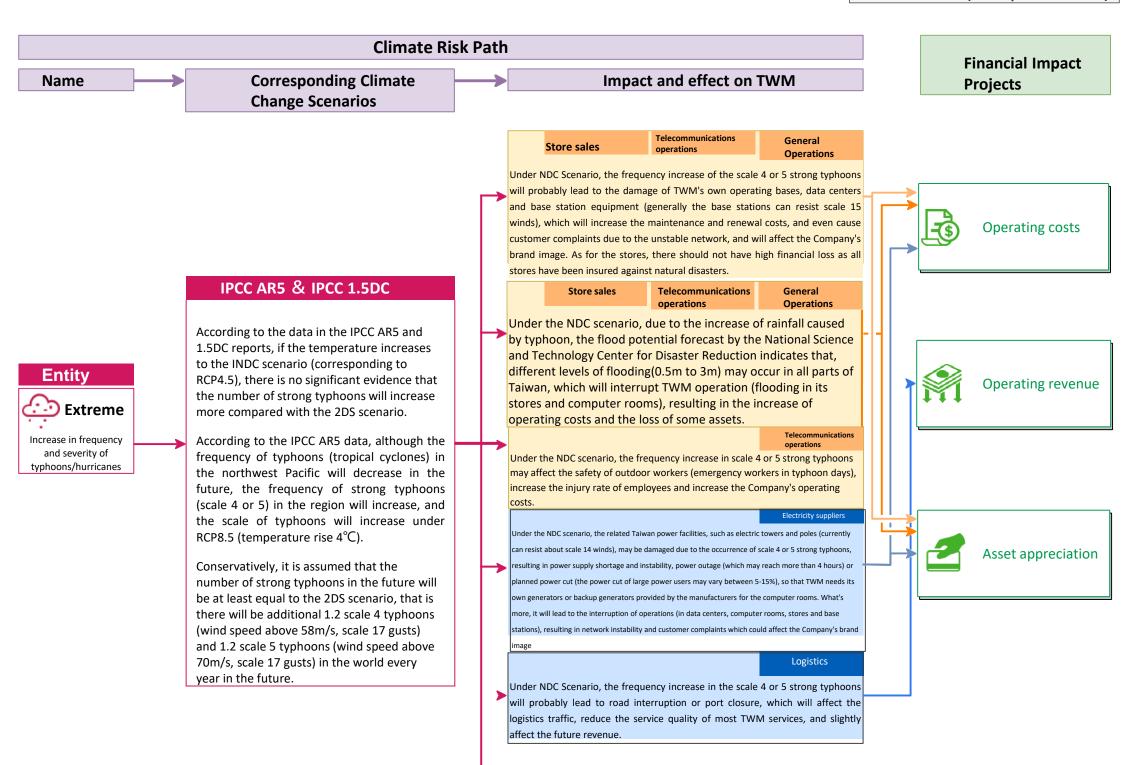




temperature exceeding 35°C for three consecutive days

in the next year will increase to 85 days.

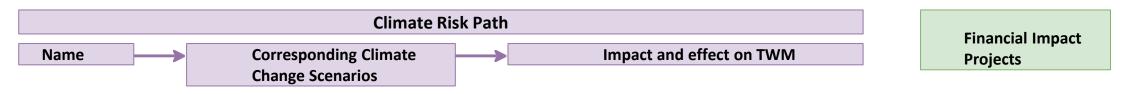




Operating costs

Operating revenue

Asset appreciation



Entity Extreme Increase in frequency and severity of rainstorms Heavy Downpours

IPCC AR5 - RCP 2.6

North Taiwan

From 2021 to 2040, the maximum summer rainfall increase in Taipei will be in August, and the maximum rainfall will increase by 51.64%. It is estimated that the single-day rainfall could reach 465.08mm/day

Central Taiwan

From 2021 to 2040, the maximum summer rainfall increase in Taichung will be in May, and the maximum rainfall will increase by 44.72%. It is estimated that the single-day rainfall could reach 319mm/day

South Taiwan

From 2021 to 2040, the maximum summer rainfall increase in Kaohsiung will be in August, and the maximum rainfall will increase by 45.49%. It is estimated that the single-day rainfall could reach 457.57mm/day

East Taiwan

From 2021 to 2040, the maximum summer rainfall increase in Hualien will be in October, and the maximum rainfall will increase by 76.89%. It is estimated that the single-day rainfall could reach 474.95mm/day

Telecommunications Store sales operations

General Operations

Under the 2DS scenario, the frequency and severity of extreme rainfall in each part will increase.

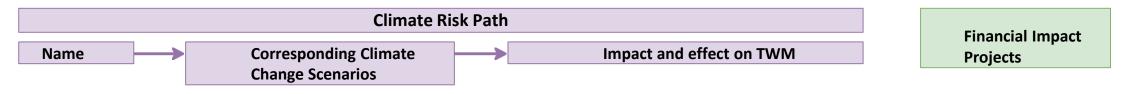
According to the flood potential forecast of National Science and Technology Center for Disaster Reduction, under the current estimated single-day rainfall in all parts of Taiwan, the single-day rainfall in the north, south and east parts will all exceed 450mm, and there is a high probability of flooding with different depths (0.5m to 3m), which may interrupt the TWM operation (flooding in stores and computer rooms), resulting in the operating cost increases and some asset losses

Electricity suppliers

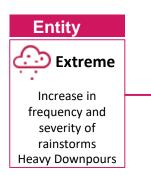
Under 2DS scenario, the single-day rainfall in north, south and east parts of Taiwan all exceed 450mm, resulting in possible power supply shortage and instability due to the flood, leading to power outage (which may reach more than 4 hours) or planned power cut (the power cut of large power users may vary between 5-15%), so that TWM needs its own generators or backup generators provided by the manufacturers for the computer rooms. What's more, it will lead to the interruption of operations (in data centers, computer rooms, stores and base stations), resulting in network instability and customer complaints which could affect the Company's brand image

Logistics

Under 2DS scenario, the single-day rainfall in north, south and east parts of Taiwan all exceed 450mm, which could lead to road interruption or port closure, affect the logistics traffic, reduce the service quality of most TWM services, and slightly affect the revenue.



Store sales



IPCC AR5 - RCP 4.5

North Taiwan

From 2021 to 2040, the maximum summer rainfall increase in Taipei will be in August, and the maximum rainfall will increase by 75.19%. It is estimated that the single-day rainfall could reach 537.31mm/day

Central Taiwan

From 2021 to 2040, the maximum summer rainfall increase in Taichung will be in May, and the maximum rainfall will increase by 49.81%. It is estimated that the single-day rainfall could reach 330.18mm/day

South Taiwan

From 2021 to 2040, the maximum summer rainfall increase in Kaohsiung will be in August, and the maximum rainfall will increase by 66.87%. It is estimated that the single-day rainfall could reach 524.81mm/day

East Taiwan

From 2021 to 2040, the maximum summer rainfall increase in Hualien will be in October, and the maximum rainfall will increase by 73%. It is estimated that the single-day rainfall could reach 464.51mm/day

Telecommunications operations

Under NDC scenario, the frequency and severity of extreme rainfall in each part of Taiwan increases, and the north and south Taiwan could have the single-day rainfall of more than 500mm, which is more serious than that under 2DS scenario. According to the flooding potential prediction of National Science and Technology Center for Disaster Reduction, more serious flooding (0.5m to 3m) will occur, which may interrupt TWM's operation (flood in the stores and computer rooms), resulting in the increase of operating costs and some asset losses

Electricity suppliers

General Operations

Under NDC scenario, the frequency and severity of extreme rainfall increase in each part of Taiwan, and the single-day rainfall of more than 500mm is more likely to occur in the north and south parts, which is more serious than that in the 2DS scenario. This would result in possible power supply shortage and instability due to the flood, lead to power outage (which may reach more than 4 hours) or planned power cut (the power cut of large power users may vary between 5-15%), so that TWM needs its own generators or backup generators provided by the manufacturers for the computer rooms. What's more, it will lead to the interruption of operations (in data centers, computer rooms, stores and base stations), resulting in network instability and customer complaints which could affect the Company's brand image

Logistics

Under NDC Scenario, the north and south Taiwan would be more likely to have single-day rainfall of over 500mm, the extreme rainfall would be more likely to lead to road interruption or port closure than under 2DS scenario, which will affect the logistics traffic, reduce the quality of most TWM services, and slightly affect the revenue.

